

Your Guide To Healthcare Insurance in Singapore

Description

On top of the coverage provided by your employer and MediShield Life, here's what you must know about healthcare insurance in Singapore.



When I first started buying my healthcare insurance, I couldn't find any satisfactory resources to help educate me on what types of policies were available, what was necessary, how much should I be spending, how do the plans by private insurers work on top of our MediShield (now MediShield Life), etc.

If one is not careful, we could potentially end up like [this Singaporean who chalked up \\$85,000 in hospital bills and whose claims were rejected by AIA](#). One of the [top 5 reasons as to why people in Singapore get into debt includes unexpected medical bills](#) – either for themselves or a loved one.

Thus, I decided to write this guide to help anyone who might be feeling lost, as I was in a few years ago. I've tried to make it as comprehensive as possible, using my own experience and what I wished was available, but if there is anything else you feel I should add on to this guide, please let me know by leaving a comment below!

Types of Healthcare Insurance in Singapore

On top of MediShield Life and IPs, there are other types of healthcare coverage one can purchase. Depending on your needs and budget, you will have to decide which ones are the must-haves vs. the good-to-have for you.

| If you wish to... | You should probably get... |
|--|--|
| Cover your hospital and surgical (medical) expenses | MediShield Life and Integrated Shield Plans |
| Receive daily allowance when you're in hospital | Hospital cash insurance |
| Receive a lump sum to help you with expenses when you are diagnosed with a major illness like cancer | Critical illness insurance |
| Replace your income when you are no longer able to work | Disability insurance |
| Pay for care and any services you might need when you are severely disabled or too weak to look after yourself | Long-term care insurance e.g.. ElderShield and ElderShield supplements |

Adapted from [MoneySense](#)

Please consult a financial consultant if you're uncertain. In my scenario, I only opted for the first 2 due to limited budget right now. CI coverage is not something I currently have, although I will be looking at adding that later on when my income (hopefully) increases in the coming years. You can read [this post to better understand my rationale behind this decision.](#)

I'll be focusing on what I believe should make up a healthy medical insurance portfolio for the average Singaporean in this guide - namely MediShield Life and IPs.

In my previous post, I elaborated on [why relying on just your MediShield and / or your medical insurance provided by your employer might not be enough](#) and could even be potentially detrimental in certain circumstances. Given that the average hospital bill in Singapore has doubled in the last decade, we might even find ourselves saddled with a huge bill that we are unable to pay off. In fact, there's a classic joke that in Singapore, "one can die but cannot fall sick" because of the high hospitalization costs!

Since MediShield Life was only introduced 2 months ago, there are still many people who do not really understand what the changes entail are (actually, I know of many Singaporeans who do not even have basic knowledge of MediShield).



What is MediShield Life?

In short, MediShield has been enhanced to MediShield Life (since Nov 1, 2015) to cover a larger proportion of hospitalization bills while also providing more benefits.

Some people think that since the premiums are now higher, MediShield Life is a "premium" insurance policy that can allow them to upgrade to better wards and more. Wrong! It is important that we know MediShield Life is still fundamentally a **basic hospitalization insurance**.

Here's a good infographic detailing the changes:

| MEDISHIELD LIFE BENEFITS AT A GLANCE | | |
|--|--|---|
| | MEDISHIELD BENEFITS | ENHANCED MEDISHIELD LIFE BENEFITS <small>Applies only to admissions on or after 1 Nov 2015</small> |
| Inpatient Treatment/Day Surgery Claim Limits* | | |
| Daily Ward and Treatment Charges | | |
| - Normal Ward | \$450 per day | \$700 per day |
| - Intensive Care Unit Ward | \$900 per day | >\$1,200 per day |
| - Community Hospital | \$250 per day | \$350 per day |
| - Psychiatric | \$100 per day | \$100 per day |
| Surgical Procedures | \$150 – \$1,100 | \$200 – \$2,000 |
| Implants | \$7,000 per treatment | \$7,000 per treatment |
| Radiosurgery | \$4,800 per procedure | \$4,800 per procedure |
| Outpatient Treatment Claim Limits | | |
| Chemotherapy for Cancer* | \$1,240 per 21/28-day cycle | \$3,000 per month |
| Radiotherapy for Cancer* | | |
| - External or Superficial | \$80 per session | \$140 per session |
| - Brachytherapy | \$160 per session | \$500 per session |
| Kidney Dialysis | \$1,000 per month | \$1,000 per month |
| Immunosuppressants for Organ Transplant | \$200 per month | \$200 per month |
| Erythropoietin for Chronic Kidney Failure | \$200 per month | \$200 per month |
| Maximum Claim Limits | | |
| Per Policy Year | \$70,000 | \$100,000 |
| Lifetime | \$300,000 | No limit |
| Maximum Coverage Age | Age 92 | No maximum age |
| Deductible Payable by Insured | | |
| For Ages 80 and Below (Age Next Birthday) | Class C ward or Day Surgery: \$1,500 Class B2 ward: \$2,000 | |
| For Ages 81 and Above (Age Next Birthday) | Class C ward: \$2,000 Class B2 ward or Day Surgery: \$3,000 | |
| Co-insurance Payable by Insured | | |
| Claimable Amount for Inpatient and Day Surgery | Co-insurance (Percentage of Claimable Amount) | |
| \$0 – \$3,000 | 20% | 10% |
| \$3,001 – \$5,000 | 15% | 10% |
| \$5,001 – \$10,000 | 10% | 5% |
| >\$10,000 | 10% | 3% |
| Co-insurance for all Outpatient Treatments | 20% | 10% |

*MediShield Life is sized for subsidised bills. Non-subsidised bills for inpatient stays are pro-rated to their equivalent full-subsidy Class B2/C bill size, before the MediShield Life payout is calculated. Non-subsidised bills for outpatient cancer treatment will be pro-rated (by 50%) before the MediShield Life payout is calculated. The pro-ration for non-subsidised bills for outpatient cancer treatment will take place from November 2016.

While healthcare insurance can be a little difficult to comprehend for the first-jobber / most people, here are a few common misconceptions many Singaporeans have:

Misconception #1: I do not need to buy additional medical insurance because I am already covered by MediShield Life.

MediShield Life is designed to cover stays in Class B2/C wards in public hospitals. There are also limits that you should be aware of (more details below) which means you will not likely encounter a scenario where your payable hospital bill is zero. There are also co-payment features like deductible and co-insurance, but the co-payment amount can be paid for with Medisave.

Although youâ??ll also be covered by MediShield Life if you stay in a private hospital or a Class A/B1 ward, your payouts will make up a smaller proportion of the bill. As a result, you will need to pay more of your bill using either your Medisave funds or cash.

Furthermore, MediShield Life still does not cover pre and post-hospitalization costs. If you want protection for that, you should definitely consider buying an Integrated Shield Plan to top up.

Misconception #2: I do not need to buy additional medical insurance because I am already covered by my employer + MediShield Life

This is a very compelling argument brought forward by many Singaporeans, including my previous insurance agent.

While it is certainly valid, I have examined [why relying on just your MediShield Life and / or your medical insurance provided by your employer might not be enough](#) and shared why I chose to buy an Integrated Shield Plan (IP) for additional coverage and peace of mind.



www.shutterstock.com · 196214768

Misconception #3: I am double-paying for my premiums under the new MediShield Life.

This was a very popular concern that was brought up multiple times throughout the year when the plans for MediShield Life were announced. Thankfully, we are NOT double-paying for our premiums in any way at all as the premiums we pay to our insurance companies already includes the premiums for MediShield Life. There is no duplicate coverage either (nice try!).

Misconception #4: I should switch to a more attractive Integrated Shield Plan as better plans get launched over time.

While it is true that private insurers often launch better and more competitive plans as the years go by (it was a big joke comparing my mom's insurance vs. my current one), it does not necessarily mean that you should upgrade.

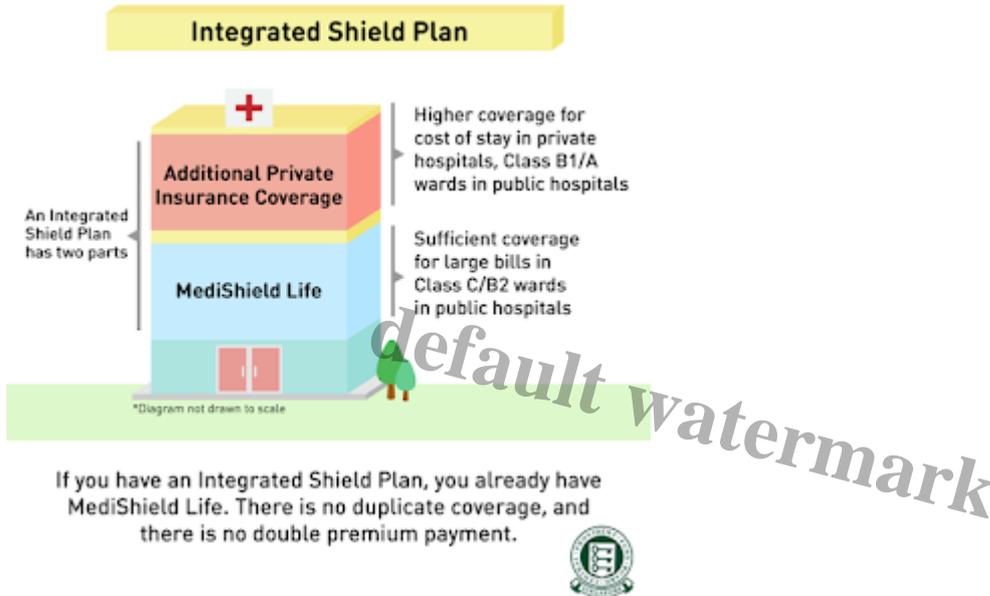
I have encountered many insurance agents at Starbucks trying to convince their prospective clients to cancel on their existing plans and "upgrade" to theirs instead. But if you want to do that, do note that you'll be effectively waving goodbye to the protection you previously enjoyed for existing medical conditions under your old plan, or potentially even pay more for the same level of coverage given the changes in your medical history.

default watermark

Myths
BUSTED

So how do MediShield Life and Integrated Shield Plans work together?

To make things simple, think of both policies in this manner: MediShield Life is for basic healthcare coverage, whereas IPs supplement by providing additional coverage if you prefer to stay in private wards (Class B1/ A wards in public hospitals or private hospitals) or if you wish to choose your doctor.



Although [more Singaporeans are now opting to stay in C-class wards for the subsidies and lower costs](#), we can never accurately predict what will happen in the future. What if you get diagnosed with a major illness and need certain levels of care that private hospitals are more equipped to provide? What if you need privacy and a better quality of rest in order to fully recover, which you may not always get in public hospitals?

Those were some of the questions I asked myself before I decided to go ahead with my IP. You can view a list of the other questions I considered in a later post.

1 Do you wish to stay in private wards and do you wish to choose your own doctor?

| Class | Ward Size | Bed Count | Private Room |
|-------|-----------|-----------|--------------|
| A | 1x | 1 | Yes |
| B1 | 4x | 4 | Yes |
| B2 | 6x | 6 | No |
| C | 8x | 8 | No |

Private Hospital Public Hospital

MediShield Life will provide enough coverage for your large hospital bills in B2 or C Class wards in public hospitals. Integrated Shield Plans provide additional coverage if you prefer to stay in A or B1 Class wards or in private hospitals.

Two-thirds of all patients choose B2 or C Class wards when they are admitted to hospitals.

2 Can you afford your Integrated Shield Plan premiums in the long term?

As an Integrated Shield Plan provides additional private insurance coverage, premiums will be higher than MediShield Life

Premiums will increase as you get older

Buy a plan that meets your needs!
60% of Singaporeans have Integrated Shield Plans but many do not end up staying in the wards that their coverage entitles them to.

Credits: [Ministry of Health](#)

Where can I get an Integrated Shield Plan?

AIA HealthShield Gold Max Aviva MyShield Great Eastern SupremeHealth

NTUC Income IncomeShield Prudential PruShield

If you have one of the plans above, you have an Integrated Shield Plan

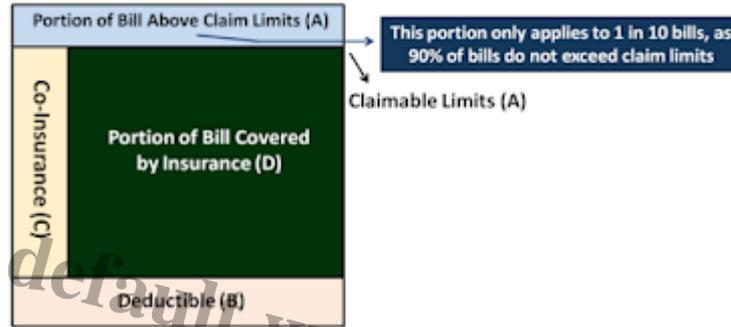
Credits [here](#)

Important terms you must know (and will encounter in your policy):

Deductible: The upfront amount youâ??ll have to pay first toward your medical expenses before the insurance company start to pay your claims. *The deductible amount accumulates across bills within the same policy year and is payable only once per policy year. This helps to sieve out small bills, which can be paid using Medisave and/or cash, and thus helps to keep premiums affordable.*

Co-insurance: The percentage of your medical costs youâ??ll have to pay after you reach any deductibles that apply.

Riders: Products offered by private insurers that provide additional benefits or protection on top of your existing policies, such as receiving cash allowance when you are hospitalized.



Credits: [Ministry of Health](#)

For instance, consider this sample calculation of a customer covered by PruShield:

| Breakdown of Hospital Bill | Costs Incurred | Amount Payable |
|--|-----------------|-----------------|
| Daily Room & Board (7 days) | \$5,870 | \$5,870 |
| Daily ICU Charges (2 days) | \$1,630 | \$1,630 |
| Surgical Procedure | \$9,000 | \$9,000 |
| Surgical Implants/Approved Medical Consumables | \$2,400 | \$2,400 |
| Total | \$18,900 | \$18,900 |
| Less Deductible (Private Hospital) | | \$3,500 |
| > Balance After Deductible | | \$15,400 |
| Less Co-insurance (10% of \$15,400) | | \$1,540 |
| > Balance After Co-insurance | | \$13,860 |
| PRUshield A Premier Pays | | \$13,860 |
| Customer Pays | | \$5,040 |

You can also choose to add on riders for additional benefits such as not having to pay deductibles and co-insurance (thatâ??s where you can potentially get zero-dollar bills!) or receive hospital cash benefits for each day of your stay. The types of riders and benefits vary among the insurance companies.

Note that riders CANNOT be paid using your Medisave. Hereâ??s a sample case with riders:

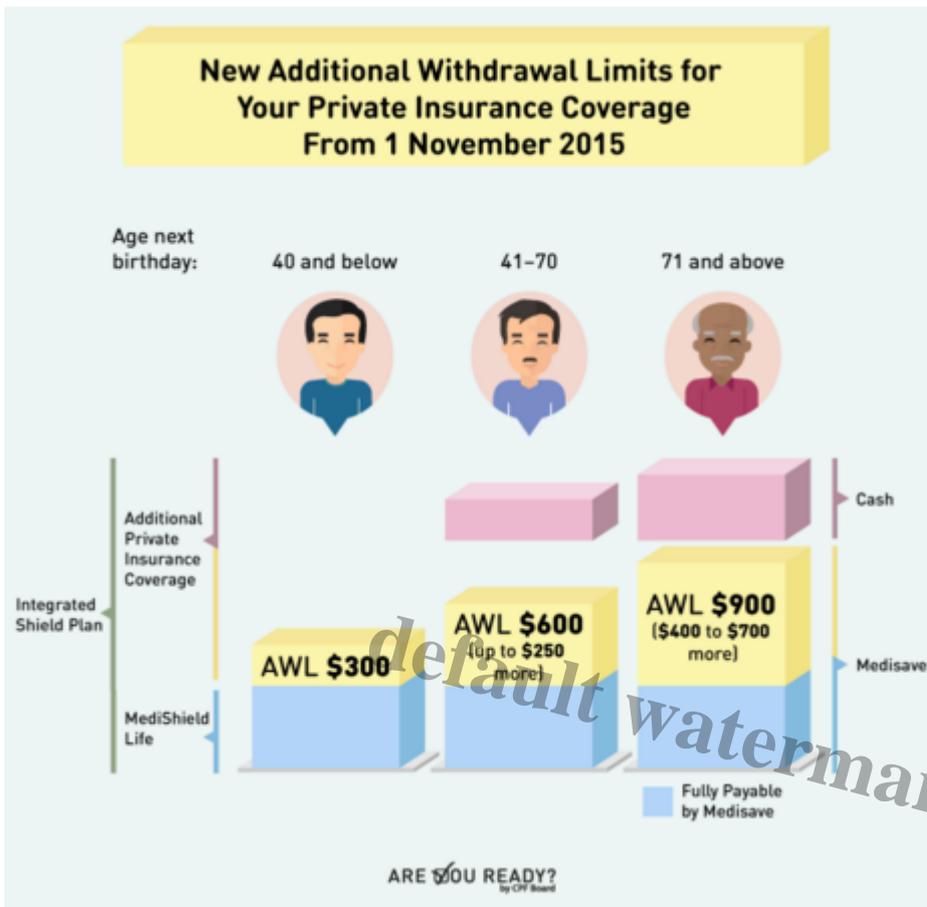
| Breakdown of Hospital Bill | Amount Payable |
|--|-----------------|
| Room & Board (7 days) | \$5,200 |
| Intensive Care Unit Charges (2 days) | \$1,450 |
| Surgical Procedure | \$8,000 |
| Surgical Implants/Approved Medical Consumables | \$3,000 |
| Total | \$17,650 |
| Less Deductible (Restructured A Ward) | \$3,500 |
| > Balance After Deductible | \$14,150 |
| Less Co-insurance (10% of \$14,150) | \$1,415 |
| > Balance After Co-insurance | \$12,735 |
| PRUshield A Premier Pays | \$12,735 |
| PRUshield extra A Premier Pays | \$4,915 |
| Customer Pays | \$0 |



I'm a *kiasu* Singaporean, so I opted for an IP with enhanced riders for greater coverage. The costs are still largely affordable for me, but should there ever come the day when they become too pricey for me (a scenario unlikely to happen since I'm building up my emergency funds and investments), I will not hesitate to terminate these riders.

Can I use my Medisave to pay for my Integrated Shield Plan?

Yes. Just note that there is a limit as to how much we can withdraw from our Medisave to pay for our IP premiums:



How much should I be spending on my healthcare insurance?

This depends on how much healthcare coverage you can afford. Do note that you should also account for the fact that your premiums will become more expensive as you grow older.

Currently, I'm paying slightly less than \$800 in annual premiums for my MediShield Life and the top-up portion from my private insurer (including riders) in total. Assuming I retire by 65, the annual premiums then will still be in a manageable range of under \$4,000 (I intend to let my investments pay for these premiums by then).

There are some who argue that CI cover, early-stage CI cover and other policies are crucial, but ultimately, you'll have to make your own decisions and bear the consequences of your choices when it comes to protecting and funding your healthcare needs.

I hope this guide helped! I got most of my resources from [CPF's Are You Ready website](#) and updates from [their Facebook page](#). If you're ever in doubt, feel free to check out these resources as well to clarify.

If there's anything else you feel I should add on to this, please let me know by leaving a comment below!

With love and stay healthy,

Budget Babe

Category

1. Insurance

default watermark